



eQHealth Updates Web/Email Address

To reflect a growing multi-state presence and multi-market service offerings, eQHealth Solutions is changing over from .org to .com

eQHealth Solutions, LLC will continue to serve as Illinois' Quality Improvement Organization in the same capacity, under contract to Healthcare and Family Services (HFS) and remains committed to improving the quality and cost effectiveness of health care.

This change is in name only. The .com is different, but eQHealth's purpose remains the same:

To foster excellent customer service and provide timely, professional and clinically sound certification and review services to allow health care providers to make critical health care decisions for HFS' medical program participants.

Please notify all hospital personnel to use .com instead of .org when logging into eQSuite through the main Website or for sending email communications to any of eQHealth Solutions staff members.

eQHealth Solutions Illinois website is now <http://il.eqhs.com>

IMPORTANT! eQSuite Provider Web Review System and process has not changed!

**PLEASE NOTIFY ALL CASE MANAGEMENT, PATIENT ACCOUNTS,
MEDICAL RECORDS, AND INTAKE STAFF**

If you have questions, please contact us through eQSuite Online Helpline, Monday through Friday, 8:30am to 5pm, CST.